

Frequently Asked Questions



ASIAQUEST TOURS
Excellent Value Small Group Tours

How many people in a small group?

At ASIAQUEST TOURS, we specialize in small group travel. The maximum group size you could expect is 18 people, although it is more likely that you will be travelling with 10-16 people. All tours are fully escorted by our knowledgeable and helpful National Escorts.

What does fully inclusive mean?

When we say that our trips are fully inclusive, we mean it! Please note that Australian airport departure taxes and tipping are INCLUDED in the tour cost. The only expenses that are NOT included are the fuel levy surcharge (see below), meals on Singapore and Bangkok stopovers, travel insurance and your personal expenses. We think that you will agree that this represents excellent value for money!

What is the fuel levy surcharge?

A fuel surcharge has been levied by all airline companies since 2004 to cover rising cost of fuel on the international market. The amount charged is at the discretion of the airlines and can change at any time without notice. The fuel surcharge is ADDED to the cost of your ticket for each departure. It is important to note that the cost of the fuel levy may change between booking your ticket and making a full payment. However, once you have paid the full tour cost, the cost of the fuel levy will not change. You will be advised of the fuel levy cost at the time of booking and at the time of making a full payment.

How physically fit should I be?

Please be aware that walking, boarding and disembarking coaches and boats and climbing monument stairs are required at many places. Tours generally involve gentle walking but may also involve more strenuous walking in hilly areas. You will be made aware of any activities requiring physical exertion in advance, and you are under no obligation to participate.

Are there any vaccination requirements?

There are no compulsory vaccinations for destinations covered by our brochures. However we recommend that you take any necessary precautions to protect against Hepatitis A and B, Tetanus, Typhoid and Malaria. We suggest that you visit your GP or a travel vaccination centre at least 60 days prior to departure.

Do I need travel insurance?

It is a condition of travelling with ASIAQUEST TOURS that you obtain comprehensive travel insurance that covers you for the duration of your trip. We would be happy to arrange insurance for you or you are welcome to shop around.

What if I am a single traveller?

Single travellers have a choice of paying a single supplement or sharing a room with someone of the same gender. While ASIAQUEST TOURS will make every effort to arrange share accommodation, we accept no responsibility for the suitability of the rooming partner. If at any time during the tour a client considers their rooming partner to be unsuitable, ASIAQUEST TOURS will endeavour to arrange a single room AT EXTRA COST, subject to availability in the same hotel.

If we are unable to find a rooming partner of the same gender, ASIAQUEST TOURS will pay the single supplement charge for hotel rooms. However, please note that the single supplement option is not available on rail journeys and boat cruises in China

Can I collect Frequent Flyer points?

Most tour groups fly with Singapore Airlines in economy class departing from Sydney, Melbourne, Perth, Adelaide and Brisbane. When booking with Singapore Airlines, you are entitled to your Frequent Flyer points if you are a member of the Star Alliance. If you are not already a member, then you can sign up at no extra cost once you are booked on one of our tours. You will receive further information on becoming a member once you have confirmed your booking with ASIAQUEST TOURS. For tours flying with Thai Airways, Frequent Flyer points are not available.

What is the best time to travel in China?

For China, the best time to visit is between March and June, or August till November.

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Can I break my journey in Singapore or Bangkok?

If you would like to break your journey at the end of your planned itinerary, you are welcome to do so and we will be more than happy to assist in making travel arrangements for you in Singapore or Bangkok. Please note however that any stopovers outside the planned itinerary are subject to breakaway fees of \$150.00 per person.

How much money do I need?

As your trip is fully inclusive, you only have to pay for your personal expenses, meals on Singapore and Bangkok stopovers and foreign airport departure taxes (if required). So if you are not a big shopper, you will find that about US\$500 to US\$800 is more than enough for the entire journey. Bring your credit card along too just in case you find something irresistible!

How early should I book?

We recommend that you book your trip 6 months or at least 4-5 months prior to the departure date to ensure a seat. Because ASIAQUEST TOURS runs excellent value small group tours, we get booked out early most of the time.