

These terms govern bookings made for **Cairns and Great Barrier Reef, Snorkel & Dive, QLD 'for single travellers' (25 to 40 years)** holiday ("The Holiday") Thursday 10 – Tuesday 15 June 2010.

All correspondence should be addressed to A Rendezvous for Singles PO Box 1717 Potts Point NSW 1335. You accept these booking terms on behalf of all persons nominated by your booking.

Your booking is made with:

1. **A Rendezvous for Singles ABN 23 119 642 992 for the land component of the holiday.**
AND
2. **Reef Encounter & Compass Cruises ABN 49 060 804 239 for the 3 day boat trip.**

BOOKING TERMS AND CONDITIONS – LAND COMPONENT OF HOLIDAY

These terms relate to the land component of the holiday; 3 nights hotel stay in Cairns and dinner on day 1 with a group host.

Provider	A Rendezvous for Singles ABN 23 119 642 992
Booking Close Date	7 May 2010 (or before if places on The Holiday sell out)
Final Payment Date	7 May 2010
Deposit	\$375 deposit for twin share room booking \$516 deposit for single room booking Non-refundable: A minimum of \$200 of the deposit is non-refundable in the event of cancellation. See item 16 for details
Participant Ages	25 to 40 years (see item 9 for details)

1. No contract between you and A Rendezvous for Singles shall come into existence until A Rendezvous for Singles issues a booking reply by email, fax or post and receives a deposit payment in full. The payment of a deposit will reserve your booking (subject to availability) only until the final payment deadline. All bookings are personal to you and may not be sold, assigned or otherwise transferred unless the request is made to us in writing and we agree.
2. Payment in full by the final payment date is required to finalise your booking and should be made to A Rendezvous for Singles. When a direct deposit payment is made, the date we receive payment into our bank account will be deemed the payment date. When a money order payment is made, the date that we receive your money order will be deemed the payment date.
3. Where A Rendezvous for Singles is unable to confirm your booking request due to no availability of the room type you booked, if alternative room types are available they will be offered and they could vary in standard and price. It is at your discretion if you would like to book an alternative room type at a different price.
4. Details of the payment options will be provided with a booking reply. Payment should not be paid or sent until a reply to your booking request has been sent. Payment options include a direct deposit, money order or credit card. Credit card payments incur a one percent (1%) transaction service fee.
5. Prices are shown in Australian Dollars.
6. The Booking Close Date is not a confirmation of availability and is subject to availability at the time the deposit payment is made. It is at our discretion to accept bookings after the booking close date. To secure your booking a deposit per person must be paid and the booking is subject to availability at the time of payment. Failure to pay all outstanding monies by the final payment date may result in loss of any monies paid and a position on the

holiday.

7. Late payment of monies outstanding will incur a \$33 penalty fee.
8. We are not responsible for any travel arrangements, whether by air, road, train or sea and are the responsibility of each customer.

9. Ages of Participants

The Holiday is available for bookings by persons aged within the ages defined by the holiday name. You warrant that you are within these ages at the time of travel. We reserve the right to make exceptions to the terms and conditions for the age of a participant. As a general guide, exceptions may be made when the participant's age is not more than two years outside the promoted age range of The Holiday. The final decision is at our discretion.

You agree to provide a copy of photo identification to confirm your age, if requested by us. We have the right to cancel your booking if we do not receive a copy of your photo identification (if requested) by the booking close date. If your age does not comply and subsequently we cancel your booking or if you do not provide a legible copy of your photo identification by the booking close date then the terms as defined by the cancellation notice period apply.

10. Gender & Room Mate Match Service

A Rendezvous for Singles makes endeavours to secure a balanced ratio of bookings between men and women for the holiday but we make no guarantee.

The Room Mate Match service is managed by A Rendezvous for Singles. When you book a holiday with a room mate request for a twin share room no responsibility shall be taken by us for the outcome in regard to the personality or characteristics of your match except that a room mate match will be the same gender as yourself. Once a room mate is finalised by us your name and email address may be provided to your room mate match prior to departure for the purpose of your introduction to your room mate match for this holiday.

Once a room mate match is confirmed and prior to departure any request to change your booking from a room mate match to a single room booking will be at our discretion. Additional room costs will apply and these would be advised at the time of our reply to your request to change to a single room booking. You understand that once the holiday has commenced that changes to your booking including your room type are not possible.

If we are unable to match you with a room mate we will let you know by the booking close date and provide the option for you to revise your booking to a single room at the single room rate, subject to room availability.

11. The holiday package includes:
 - 3 nights hotel stay at the Novotel Cairns Oasis Resort, Cairns
 - 2 full breakfast with hotel stay, Cairns
 - A welcome group dinner on first evening in Cairns
 - A group host for dinner on day 1 in Cairns
 - A group host for transfer hotel to boat on day 2
12. To secure a booking for a twin share room with a friend, a payment equivalent to two (2) deposits must be paid in full and all outstanding monies paid by the final payment date.
13. The hotel star rating is provided by the hotel. It is not a guarantee or warranty of any kind by A Rendezvous for Singles
14. Our privacy statement and site terms are available from the website www.arendezvous.com.au. In addition to our Privacy Statement we will not share your booking details with any other third party with the exclusion of :
 - i. Suppliers of the holiday including but not limited to the hotel management and staff responsible for fulfilling your booking.
 - ii. Third Party Bookings
Where your booking has originated from a third party promoting this holiday your details; limited to your

first name, surname, email address, street address and date of birth may be provided to this third party for review purposes only.

iii. Circumstances where the information is required to be disclosed by law

15. Passport, visa and health requirements for you and your party are your responsibility.

16. **Cancellations** of confirmed bookings are subject to the following conditions:

Requests for cancellations and amendments must be made in writing to A Rendezvous for Singles. Cancellations notified directly to the hotel will not be effective.

In the event of your cancellation, the following cancellation fee applies to your booking.

- If cancellation takes place more than 6 weeks prior to the start date of the holiday \$200 is non-refundable.
- If cancellation takes place between 29 April 2010 to 31 days prior to the start date of the holiday then the higher of the two; 50% of the total booking cost or the deposit is forfeited.
- If cancellation takes place between 30 to 15 days prior to the start date of the holiday 75% of the total booking cost will be forfeited.
- If cancellation takes place 15 days or less prior to the start date of the holiday 100% of the total booking cost will be forfeited.

No partial refunds or credit will be given for services not used. Any amount forfeited, which has not then been paid to A Rendezvous for Singles by you, may be recovered from you by A Rendezvous for Singles as a debt due and payable.

17. An amendment fee of \$50 is charged to amendments made after full payment has been received or for any amendments 30 days or less prior to arrival. All amendments are subject to availability

18. Exclusions

- Airfares and airfare taxes or other travel by road and train are not included and are the responsibility of the passenger.
- All miscellaneous expenses not itemised in the holiday itinerary are the responsibility of each participant. Such expenses are not the responsibility of A Rendezvous for Singles and include but are not limited to; travel insurance, spending money, laundry, meals or drinks not included on the itinerary and optional activities.

19. Any complaint prior to departure must be notified to A Rendezvous for Singles in writing or by email as soon as possible. Any complaint during the stay regarding the hotel must be brought to the attention of the hotel as early as possible during your stay and if not resolved to your satisfaction should be notified to A Rendezvous for Singles by phone, writing or by email.

20. **YOUR CODE OF CONDUCT**

A Code of Conduct provides all participants in The Holiday with expected behaviour and helps to ensure an enjoyable experience for all participants.

The Code of Conduct requires general courtesy and respect be shown towards all participants. A participant that is considered to be demonstrating behaviour contrary to the Code of Conduct will on the first instance be verbally advised by the holiday host or company representative that their behaviour is contrary to the Code of Conduct. Failure to curtail any behaviour contrary to the Code of Conduct after the first verbal advice may mean the participant risks having their Holiday terminated, without refund for any monies paid in part or full.

You must comply with the Code of Conduct as below.

- a. We require that all participants observe responsible consumption of alcohol and obey all local, state or country laws pertaining to the consumption of alcohol and smoking.
- b. We require all participants to obey all laws of the country.
- c. Participants are to respect the privacy of other participants and if a participant declines to provide any contact information requested by another participant, that this is respected.

- d. Participants understand that if they receive contact information from another participant of the group event that this is solely for their reference and is not to be provided to any other person or company without the express permission of the participant whose information it is.
 - e. Participants are to refrain from using offensive language or behaviour including sexist and racist remarks.
 - f. Participants understand that should other participants provide personal contact information that this information is not to be used for unsolicited email or correspondence for the purpose of business exchanges or transactions unless with the express prior permission of participants.
21. A Rendezvous for Singles accepts no liability for errors or omissions in the description of hotel or other holiday inclusions that they have promoted.
22. Release and Waiver of Liability
In consideration of A Rendezvous for Singles accepting your booking application and in consideration of you being permitted by A Rendezvous for Singles to join the Holiday:
- you release A Rendezvous for Singles and its officers, employees, agents, tour hosts and other representatives from all cost, liability, loss or damage incurred or suffered by you directly or indirectly during the course of the holiday and resulting from your personal injury, illness or death or damage to or loss of your property; and
 - you waive any claims you have, or may at any time have, against A Rendezvous for Singles and its employees and agree not to make any claim against or seek any compensation from A Rendezvous for Singles and its employees in respect of any personal injury, illness or death suffered by you or damage to or loss of property sustained by you as a result of your participation in the holiday. To the extent permitted by law, section 74 of the Trade Practices Act 1974 does not apply to this contract.
- Force Majeure: A Rendezvous for Singles does not guarantee and will not be liable in respect of the itinerary where changes, delays or failure in performance are force majeure, that is, beyond our control. Without limiting, the following shall be regarded as such circumstances: act of God, outbreak of hostilities, riot, civil disturbance, acts of terrorism, revolution, the act of any government or authority, fire, flood, lightning, explosion, fog or bad weather, interruption or failure of a utility service, renovations undertaken by the hotel, strikes, lockouts or boycotts, embargo, blockade. In this respect refunds will not be given where we are not at fault.
23. A Rendezvous for Singles reserves the right to change these terms from time to time.
24. Your booking is governed by New South Wales law and is subject to the exclusive jurisdiction of the New South Wales courts. The booking confirmation and these terms represent the entire agreement between A Rendezvous for Singles and you.
25. Except as otherwise provided in these booking terms and conditions, your statutory rights are not affected.
26. Disputes arising out of, or in connection with, this contract which cannot be amicably settled may be referred to arbitration.
27. Your payment of a deposit for The Holiday constitutes your acceptance in full of the terms and conditions contained in this document.

BOOKING TERMS AND CONDITIONS – REEF ENCOUNTER BOAT TRIP

These terms relate to the 'Reef Encounter' 3 day / 2 night boat trip.

Provider	Hostel Reef Trips Pty Ltd trading as Reef Encounter and Compass Cruises
Booking Close Date	Thursday 22 April 2010 (or before if places on The Holiday sell out)
Final Payment Date	Thursday 29 April 2010
Payment	Full payment is required by 29 April 2010 to finalise your booking.

1. The holiday package on board Reef Encounter **includes:**

- 3 days/2 nights on board 'Reef Encounter'
- All meals while on board 'Reef Encounter'
- Tea & coffee at your leisure
- Snorkel or Dive Packages as selected at time of booking on board 'Reef Encounter'
- Snorkel gear for snorkel packages
- Dive gear for dive packages excluding wet suit and torches.
- Cabins include en-suite bathroom
- Bed linen including bath towel

2. The holiday package on board Reef Encounter **excludes:**

- All soft drinks including bottled water and alcoholic beverages (note; vessel has on board drinking water converted from salt water at no charge)
- Snacks such as chocolate bars, potato crisps etc that are sold on board the vessel
- Travel insurance
- Wet suits (hired for \$5 per day) and torches (hired for \$5 per dive)

3. The boat locations, prices and itinerary are subject to change due to unforeseen circumstances without notice.

4. Amendments or Cancellations

Requests for cancellations and amendments must be made in writing to A Rendezvous for Singles or to 'Reef Encounter'.

In the event of an amendment or cancellation, the following cancellation fee applies to your booking.

- 72hrs Notice is required for booking alterations or cancellations.
- NO refunds are offered on uncompleted dives.

5. Medical Declaration Form

In order to be cleared to scuba dive, you must complete a medical declaration form prior to diving. If you have not already got a copy of this form prior to boarding the boat, this form will be provided to you on the boat.

6. Scuba Diving: For both first time divers and certified divers.

A history of certain medical conditions and taking of certain prescribed drugs may preclude a guest from Scuba diving unless a current Queensland Diving Medical Certificate can be shown to the Dive Instructor. All divers are subject to a medical questionnaire on board the vessel before diving and their fitness assessed by the Dive Instructor. Passengers intending to dive but restricted from doing the above will not be offered a refund.

7. You will not be permitted to scuba dive if you have been drinking on the day of your dive.